



**Recall**

**i-Visc 1.4; Batch: 14A44**

Dear Customer

i-Medical Ophthalmic International Heidelberg GmbH has supplied you with the following article:

i-Visc 1.4

Batch: 14A44

We have received a notification from the market that inflammations / Fibrin secretions have occurred in connection with the use of the above product from the above batch.

We have therefore decided to recall the affected batch to avert any risk to patients.

Please do not use any more products from the affected batch and block all stocks.

Please prepare existing stocks for collection and notify our Sales Department to arrange the collection.

Please complete the enclosed recall questionnaire to document the recall, and return it by e-mail / fax / post to:

i-Medical Ophthalmic International Heidelberg GmbH

68229 Mannheim

Tel. +49 (0) 621-48 44 90-0; Fax +49 (0) 621-48 44 90-20

Email: [info@imedical.de](mailto:info@imedical.de)

We regret this incident, and would like to thank you for your understanding and cooperation in this matter.

With kind regards  
i-Medical Ophthalmic  
International Heidelberg GmbH