Recall detail

Type of Product[i]	Medical Device
TGA Recall Reference[ii]	RC-2015-RN-00968-1
Product Name/Description[iii]	MiniMed 640G insulin pump Model Number: MMT-1751 Serial Numbers: NG1019509H, NG1019517H, NG1022331H ARTG Number: 95763
Recall Action Level[iv]	Consumer
Recall Action Classification[v]	Class II
Recall Action Commencement Date[vi]	30/09/2015
Responsible Entity[vii]	Medtronic Australasia Pty Ltd
Reason / Issue[viii]	Medtronic has become aware of an issue potentially affecting specific MiniMed 640G insulin pumps. The pump drive motors may experience a malfunction, which would result in a pump error message alarm notifying users that insulin is no longer being delivered. Medtronic has identified the cause of the issue and it has been corrected in the current manufacturing of the MiniMed 640G. To date, there have been no reported failures from customers as a result of this issue.
Recall Action[ix]	Recall for Product Correction
Recall Action Instructions[x]	Medtronic will directly send a replacement pump by courier to the three affected consumers and then organise a return courier for pickup of the affected pump.
Contact Information[xi]	1800 777 808 - Medtronic Customer Support Team

Footnotes

[i] Type of Product: Medicine, Medical Device, or Biological

[ii] TGA Recall Reference: Unique number given by the TGA

[iii] Product Name/Description: Brand name (including active ingredient for medicines) and may include generic reference for the kind of medical devices. Includes all necessary information such as affected: catalogue / model and / or batch / serial numbers.

[iv] Recall Action Level: The level to which the recall action is to be undertaken. This is based on the significance of the risk and the channels through which the goods have been distributed. The recall action levels are / Wholesale / Hospital / Retail / Consumer.

- Wholesale - includes wholesalers and state purchasing authorities.