

RECALL NOTICE – ACTION REQUIRED
A&E MEDICAL SURGICAL PUNCH – ALL MODEL NUMBERS, ALL CURRENT INVENTORY
ALL LOTS THRU 0230P

October 20, 2017

Dear Valued Customer:

All A&E Medical Surgical Punches are being recalled due to potential packaging damage which may have occurred during transportation resulting in a loss of sterility. Recent testing has identified certain shipping configurations which may cause damage to the sterile barrier pouch if the Surgical Punches experience excessive movement from multiple drops during transport. Consequently, in an abundance of caution, A&E is recalling all unused Surgical Punches with current shelf life even though there has been no reported pouch damage from our customers. For a complete listing of the affected inventory shipped to your account, please see the listing included with this letter.

A&E has validated specific transport configurations which will protect the Surgical Punch packaging from damage during transportation ensuring that the product will remain sterile until use. Therefore, we will be able to provide you with replacement inventory.

Please complete and return the Acknowledgement Form (page 2) so that A&E can assure all customers are aware of the actions required. All unused product must be returned to A&E Medical. This will allow us to replace your current inventory as quickly as possible. Shipment costs for both the returned and replacement product will be covered by A&E.

Package and return all affected product to:

A&E Medical
ATTN: PUNCH RECALL RETURNS
5206 Asbury Road, P.O. Box 758
Farmingdale, NJ 07727

Please use UPS Account Number 077-894 for free return shipment.

We sincerely apologize for the inconvenience of this recall. We are committed to providing the highest quality product for you and your patients. If you have any questions, please contact your sales representative, distributor, or call our Corporate Offices at 732-938-2266 (800-323-4035).

Thank you very much,



Dana Rodriguez
Quality Management Representative

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CUSTOMER ACKNOWLEDGMENT

Customer Name
Address

Customer Contact Person's Name		
Customer Contact Phone Number		
Model Number	Lot Number(s)	Quantity to be Returned
080-271 (2.7 mm)		
080-351 (3.5 mm)		
080-401 (4.0 mm)		
080-403 (4.0 mm tapered)		
080-451 (4.5 mm)		
080-481 (4.8 mm)		
080-501 (5.0 mm)		
TOTAL QUANTITY OF RETURNS TO BE REPLACED FREE OF CHARGE		

Package and return all affected product to:

A&E Medical
 ATTN: PUNCH RECALL RETURNS
 5206 Asbury Road, P.O. Box 758
 Farmingdale, NJ 07727

For US customers, please use UPS Account Number 077-894 for free return shipment.

Recall notice has been received and affected product removed from inventory.

PRINT NAME	
SIGNATURE	
DATE	

Return: Scan/Email to: Acknowledgement@AEMedical.com
OR FAX: 919-361-9991