



Product Removal

TRITON™ Pneumatic High Torque Hand Piece Hose Model Number: 720101

August 2015

Medtronic reference: FA665

Dear Customer:

Medtronic Powered Surgical Solutions has been notified by MicroAire Surgical Instruments, the manufacturer of our Triton Pneumatic High Torque Hand Piece Hose, that they have initiated a voluntary product removal.

The Medtronic Powered Surgical Solutions Part Number and Serial Numbers affected by the MicroAire Surgical Instruments action are as follows:

Medtronic Part Number: 720101, TRITON™ Pneumatic High Torque Hand Piece Hose

Serial Numbers:	152369, 152377, 152379, 152380
-----------------	--------------------------------

Our records indicate that you have received product from the above noted serial numbers.

THE ISSUE

The reason for the removal is that MicroAire Surgical Instruments has detected potential workmanship issues that may result in a decreased flow of nitrogen through the hose. While no potential for serious injury is associated with this error, potential risks include:

- Reduced power to TRITON™ pneumatic motor;
- Delay to obtain alternate equipment.

ACTION REQUIRED

- Return all potentially affected product in your inventory to Medtronic. Your Medtronic Representative will assist you with this process.

Medtronic Powered Surgical Solutions will provide replacement product to match the quantity returned by your institution. We are committed to replace your product in a timely manner.

We apologize for the inconvenience associated with this issue. We, at Medtronic Powered Surgical Solutions, remain committed to providing you with the highest quality products to meet your patient's needs. If you have any questions or comments, please contact your Medtronic representative at Gulf Medical Tel : 966 (O) 12 640 65 88

Sincerely,

Mohamed El Ansari
Sr Business Manager ST -KSA