The Emergency Primary Healthcare Restoration project is a project operating under the Primary Healthcare department at the Ministry of Public Health. The PHC department oversees a network of 220 PHCCs which deliver healthcare services to both host and refugee populations.

**BENEFICIARIES OF THE NATIONAL PRIMARY HEALTHCARE NETWORK**

- **280,000** Lebanese
- **255,000** Syrians
- **7,000** Others

*During the first half of 2018*

The EPHRP is funded through a grant from the multi-donor trust fund managed by the Work Bank. The project was declared effective in July, 2015. Implementation was initiated in June 2016. The project aims to deliver a package of essential healthcare services to 150,000 vulnerable Lebanese in 75 PHCCs. As of Q2 2018, the project contracted all 75 targeted PHCCs.

**PROJECT DISBURSEMENT**

- **15M**
  - 2016: $2.1M
  - 2017: $2.9M
  - up to May 31, 2018: $1.2M

**BENEFICIARY UTILIZATION**

- Enrollees: 103,752 (by June, 2018)
- Users: 68,516 (June, 2018)
**ESSENTIAL HEALTHCARE PACKAGES**

- **Children**: 40%
- **Adults**: 53%
- **Elderly**: 7%

*Demographics, utilization and health indicators are computed among actual users*

**Package Enrollment**

- **All Users**: 100%
  - **Wellness Package**: 100%
- **Adult Users**: 13%
  - **Diabetes Mellitus Package**: 13%
- **Female users in reproductive age**
  - **Hypertension Package**: 20%
  - **Antenatal Package**: 4%

**Visits**

- **1st Visit**: 98%
- **2nd Visit**: 62%

*1st Visit*: a bundle of services constituting initial screening which differ by package

*2nd Visit*: a follow-up visit

**CHILD HEALTH**

- **# of Children Immunized**: 3,445
- **% Children Fully Immunized**: 86%

- **% Adolescents Screened for Obesity**
  - Underweight: 12%
  - Normal: 59%
  - Overweight: 19%
  - Obese: 10%

*Children under 18 to 24 months of age, who have received all the essential vaccines as per the national calendar.*
WOMEN'S HEALTH

% WOMEN SCREENED FOR BREAST CANCER

- Q1 2017: 8%
- Q2 2017: 2%
- Q3 2017: 14%
- Q4 2017: 24%
- Q1 2018: 36%
- Q2 2018: 40%
- June 2018: 40%

# OF WOMEN RECEIVING AT LEAST ONE ANTENATAL CARE VISIT
- Q1 2017: 522
- Q2 2017: 300

% PREGNANT WOMEN WITH BLOOD PRESSURE CHECKED DURING 1ST ANTENATAL VISIT
- June 2018: 96%

NCD MANAGEMENT

% ADULTS SCREENED FOR NCD
- Hypertension: 87%
- Diabetes: 90%

DISCOVERY RATE

- Hypertension: 3%
- Diabetes: 3%

by June, 2018

% DIABETICS CONDUCTING Hba1c
- 93%

% HYPERTENSIVES CONDUCTING EKG EXAM
- 67%

MENTAL HEALTH

94%

ADULT USERS SCREENED FOR DEPRESSION

Depression screening is a two-stage process. The above chart describes the results of users who screened positive in the 1st stage and were referred to the 2nd stage.
**PATIENT SATISFACTION**

- Users reporting trust in doctor/nurse skills: >91%
- Waiting time: 38 min
- Users reporting easy access to PHCC: 76%

*The project surveyed around 1,800 users by June, 2018*

**GRIEVANCE REDRESS SYSTEMS**

- # of grievances registered: 1497
- % of grievances addressed (within 3 days): 75%
  - Grievances recorded at the EPHP central uptake channel

*by June, 2018*

**ACCREDITATION**

The Accreditation program founded in 2008 in collaboration with Accreditation Canada, aims at improving adherance to quality standards at the National PHC network. The EPHRP supports the scale-up of the Accreditation program to the entire network (220 PHCCs).

**52 PHCCS**

- **2 PHCCS** ACCREDITED
- **38 PHCCS** MOCK SURVEY
- **92 PHCCS** currently enrolled in the Accreditation Process