Important Safety Information!

Recall of ProLift S 222 Standsupport Slings.

To whom it may concern

Dear Sir,

Our internal quality control system has found a problem with slings produced for the ProLift S222 sit-to-stand hoist as from September 2012. Some slings have not been correctly sewn. The strap which holds the buckle for the back support could tear under load. This could lead to the patient falling backwards out of the hoist and therefore a high security risk exists.

We are therefore recalling ALL slings with a production date of September 2012 and newer in sizes S, M and L. Please check the production date on the sewn on label.

All slings will be inspected by our quality control department and either revised or replaced and then returned to yourselves.

Please contact Mrs. Handwerker (mhandwerker@novacare.de) as soon as possible to organise the collection of the Standsupport Sling in size S, M and L and the possibility of an exchange.

This recall only affects the S222 Stand-Aid slings. Slings for our other ProLift range of hoists are not affected.

We thank you in advance for your support in this matter.

Best Regards,

Geschäftsführer

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